

Jorg van Langeveld is responsible for the processing of personal data as shown in this privacy statement.

Jorg van Langeveld is the Data Protection Officer of Q-Products and can be reached via info@q-products.net

Personal data that we process

Jorg van Langeveld processes your personal data because you use our services and/or because you provide this data to us yourself.

Below you will find an overview of the personal data that we process.

- First and last name
- Address details
- Phone number
- Email address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone
- Information about your activities on our website

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have permission from parents or guardians. However, we cannot check whether a visitor is older than 16. We therefore recommend that parents be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal data about a minor without this permission, please contact us via info@q-products.net, then we will delete this information.

For what purpose and on what basis do we process personal data?

Jorg van Langeveld processes your personal data for the following purposes:

- Processing your payment
- Sending our newsletter
- To be able to call or email you if this is necessary to carry out our services
- To inform you about changes to our services and products
- To offer you the opportunity to create an account
- Jorg van Langeveld also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Automated decision-making

Jorg van Langeveld does not make decisions based on automated processing on matters that can have (significant) consequences for people. This concerns decisions that are made by computer programs or systems, without a human being (for example an employee of Jorg van Langeveld) involved. Jorg van Langeveld uses the following computer programs or systems:

- PayPro, payment system. For processing payments and generating invoices.
- ActiveCampaign, email system. For sending emails with information about the purchased product.
- Kajabi, online training space. For facilitating the online trainings.

How long we store personal data

Jorg van Langeveld does not store your personal data for longer than is strictly necessary to achieve the purposes for which your data is collected.

Sharing personal data with third parties

Jorg van Langeveld does not sell your data to third parties and will only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We conclude a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Jorg van Langeveld remains responsible for these processes.

Cookies, or similar techniques, that we use

Jorg van Langeveld uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone when you first visit this website. Jorg van Langeveld uses cookies with a purely technical functionality. These ensure that the website works properly and that, for example, your preferred settings are remembered. These cookies are also used to make the website work properly and to optimize it. In addition, we place cookies that track your surfing behavior so that we can offer customized content and advertisements. When you first visited our website, we already informed you about these cookies and asked your permission to place them. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information that was previously stored via the settings of your browser. For an explanation, see: <https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee>

Analytical / tracking cookies

Google Analytics

Advertisements

Google AdWords

Facebook Pixel

Social Media

Facebook

LinkedIn

View, modify or delete data

You have the right to view, correct or delete your personal data. You can do this yourself via the personal settings of your account. In addition, you have the right to withdraw your consent for the data processing or to object to the processing of your personal data by our company and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization named by you.

If you wish to exercise your right to object and/or right to data portability or if you have other questions/comments about data processing, please send a specified request to info@q-products.net.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. Jorg van Langeveld will respond to your request as soon as possible, but in any case within four weeks.

Jorg van Langeveld would also like to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-us>

How we protect personal data

Jorg van Langeveld takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the idea that your data is not properly secured or there are indications of misuse, please contact our customer service via info@q-products.net
